



Aligning Shared Services and Corporate Strategy: 5 Ways to Empower your People to Thrive and Succeed

Monday, 11 May 2009 • Novotel Budapest Congress • Hungary
Workshop A • 10:20AM - 12:50PM



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When a cleaner at NASA was asked by a visitor what his role was - he quickly replied, "I'm helping to put a man on the moon!"

This kind of team-work need not be a dream. Getting your SSO teams to tap into the collective wisdom, create innovative strategies with smooth implementation, boost the teams sense of 'belonging,' and celebrate key successes along the way are all crucial aspects to sustainable success.

Based on Davide's years of experience and practice running Shared Service Centres for organisations such as Iron Mountain and WL Gore, and making Change Management work by gaining buy-in at all levels, along with Dr. Ted Sun's decades of research and wisdom in people and organisational development, they will together bring a new level of awareness around **Lean Six Sigma** and **People Systems**, which are the sole basis for sustainable success.

This interactive session will provide insight for both new and mature centres and will help focus efforts on "what *can* be done". This workshop will explore:

- Best Practices to align Shared Services and Corporate Strategy
- The Role of Leadership and Culture
- Alignment and Development between SSO and Company Goals
- Your Role and Responsibility as a Leader
- Authentic Engagement of Team Members
- Communicate Skills to keep a Strong Momentum
- Learning Mechanisms that Streamline Strategic Adaptation

For more information contact: info@y6sigma.com